



### **Rescue Back Up (RBU) - Via our Direct Adoption system**

POINTER Rescue Serbia offer Rescue Back Up service (RBU), full details of which will be in your contract. This is a very emotional time for owners and the rescue, your consideration and support during this time will be most appreciated for all involved. Points to note:

- You will be registered on our UK database as the registered keeper before the dog leaves Serbia.
- You will be the registered keeper once the dog is handed to the new owner from our transport.
- For the safety and security, all our dogs are registered the UK database both to POINTER Rescue Serbia and to the new registered keeper, this is known as dual registration. It is a criminal offence to attempt or to change the details on the database. Changing the RBU details will result in PRS seeking criminal prosecution.
- As the registered keeper of our dog, you are obliged to keep the Facebook page updated once a quarter (every 3 months) as a minimum. We ask that you continue to do this all the time that you are the registered keeper. No matter if you remain on the main Facebook group POINTER Rescue Serbia, or if you decide to leave the main group, you will still be obliged to maintain the Facebook PAGE of your dog.
- All dogs leave Serbia by the authority of our PRS vet. They will not leave if they are sick, too old to make the journey, Heartworm positive or undergoing any medical care.
- A full set of bloods will be provided by PRS to the registered keeper to prove that your dog is medically checked and has the authority to leave Serbia.
- During the first nine (9) days of ownership, if RBU is agreed with PRS, the new owner will be entitled to the £300 transport part of the adoption fee. This is part of your contract that you signed when reserving the dog.
- There will be no financial remuneration paid by PRS, if RBU is agreed by both parties, on day ten (10) or afterwards of ownership.
- Should a registered keeper need to activate RBU, PRS will work as fast as they can to recover our dog back into our care. Your cooperation will be required to move the dog to RBU or meet the nominated person who we have tasked to receive our dog. PRS can organise the recovery of your dog but will be not be responsible for transport costs involved.
- On handover you will be required to return all the related documents, as per the PRS contract, to a nominated PRS individual, tasked to recover our rescue dog
- The EU Pet Passport must be handed back to PRS showing current Leptospirosis /Parvovirus vaccines on pages 24 to 32 of your EU Pet Passport.
- After handover you will be asked to sign and return a Letter of Release via email.

### **Rescue Back Up (RBU) - Via our UK Foster System**

POINTER Rescue Serbia offer Rescue Back Up service (RBU), full details of which will be in your contract. Points to note:

- So as to be considerate to the new owner and to our dog, new owners who have adopted via the UK Foster System, will have a nine (9) day settling in period for their PRS dog. This will all be reflected in our PRS contract.
- If the new owner or the dog are unhappy and/or unsettled with the adoption, the new owner (having discussed all the options with PRS) will be required to hand back our dog as soon as possible and without delay, as per para 14 of the PRS contract, using our Rescue Back Up (RBU) system. The owner will receive a full refund of the adoption fee.

- Should an owner need to activate RBU, PRS will work as fast as they can to recover our dog back into our care. Your cooperation will be required to move the dog to RBU or meet the nominated person who we have tasked to receive our dog. PRS can organise the recovery of your dog but we will be not be responsible for transport costs involved.
- On handover you will be required to return all the related documents, as per the PRS contract, to a nominated PRS individual, tasked to recover our rescue dog
- The EU Pet Passport must be handed back to PRS showing current Leptospirosis /Parvovirus vaccines on pages 24 to 32 of your EU Pet Passport.
- After handover you will be asked to sign and return a Letter of Release via email.